

Modern Slavery Statement 2026

Our Commitment

At Wilson James, doing business in the right way is integral to who we are, and we believe that respect for human rights is fundamental to our core values and the way in which we conduct our business. Modern Slavery, in all its forms, is a grave violation of these human rights and an affront to human dignity. We are committed to playing our part in eradicating these practices and ensuring that our operations and supply chains are free from Modern Slavery.

As CEO of Wilson James, I am dedicated to fostering an organisational culture that prioritises ethical behaviours, transparency and accountability. Our commitment to combating Modern Slavery is integral to our broader ambition to be a responsible and sustainable business. We understand that Modern Slavery is a complex and ongoing challenge, which is why we are committed to continuously improving our policies, processes and practices to ensure they are robust and effective.

Our efforts are guided by national and international frameworks including the United Nations Guiding Principles on Business and Human Rights, and the Modern Slavery Act 2015. Where possible, we also seek to collaborate with industry peers, policymakers, and other stakeholders to amplify our impact and contribute to broader systemic change.

As part of Wilson James' efforts to monitor and reduce the risk of modern slavery and human trafficking occurring within our business and supply chains, we seek to:

- Design our recruitment processes so that they are transparent and regularly reviewed. This includes having robust vetting processes for the appointment of our colleagues.
- Raise awareness of modern slavery amongst our people and our suppliers to help them be alert to the hidden nature of modern slavery.
- Challenge and support our suppliers in the effort to drive out modern slavery and human trafficking; and
- Apply the spirit, as well as the letter of the law, to our internal practices.

We take the following actions to ensure Wilson James prevents modern slavery or human trafficking:

- Provide mandatory Modern Slavery training for all staff in management positions in 2025/26.
- Provide awareness training to all our colleagues in 2025/26.
- Implement Supply Chain Risk Assessments prior to appointment of suppliers.
- Regularly review our recruitment and vetting processes.
- Benchmark our approach to managing the risk of modern slavery.

This statement is communicated to all persons working under the control and supervision of Wilson James so that they understand and support our commitment to ensure that Wilson James' reputation never becomes tainted by association with modern slavery or human trafficking.

This statement is made pursuant to Section 54(1) of the Modern Slavery Act 2015 and constitutes Wilson James Limited's slavery and human trafficking statement for the financial year ending July 2024.

Together, we can make a significant difference in the fight against Modern Slavery and uphold the rights and dignity of all individuals involved with our business.



Mark Dobson
Chief Executive Officer

Wilson James

Highlights from FY 2024/25



Our Modern Slavery Working Group continues to bring together colleagues with responsibility and influence in the area so that we can take a planned approach and make further progress. The Group has reported to the Risk & Audit Committee.



We have continued to develop employee engagement, launching our business-wide WJ Viewpoint survey which provides employees another channel to communicate with us.



We have conducted a risk assessment on our recruitment processes and our Inclusion Steering Group is overseeing work to ensure that these processes are as inclusive as possible.



We have launched a new Wellbeing strategy and deployed a new Wellbeing manager role. The role is raising awareness about all aspects of Wellbeing with senior leadership and on our sites.



Our Modern slavery week webinar was delivered to our managers and accompanied by a poster campaign.

Our Organisational Structure

Wilson James is a security, logistics, technology, and people solutions provider.

We are privately owned and headed by our co-founders who since 1991 have grown our organisation from a small Essex-based outfit to a business turning over £350m per annum and counting leading British and global brands in its prestigious client base.

Our solutions range from bespoke consultancy and analysis to supply chain and material management, as well as integrated security, technology, and logistics solutions.

Our colleagues can be found supporting a variety of operations including those at national infrastructure projects, high profile cultural heritage institutions, and securing passenger safety and assistance at the UK's largest airports.

We are dedicated to the creation of safe, secure, and logistically efficient workplaces; delivered with passion and pride, through people and technology. We aim to be our client's first choice in partnerships in all our business activities, an employer of choice for the industries we service, and a client of choice to our supply chain.

We know that delivering on this aim requires a well-trained and motivated workforce and a robust and trusted supply chain, sourcing expert partners with rigorous commitments to excellence and a duty for us to do business responsibly.

Wilson James Values & People

These values guide our investment programme, our people offering and resources, our bid activity, and our client and supplier relationships.

They are the standard by which we measure ourselves, and by which we evaluate potential service partners. They also inform specific evaluation criteria, e.g., the ability to measure environmental impact, demonstration of product quality and responsible sourcing/production, transparency in reporting where required.

Honesty

We are fair and honest in all our activities.

Respect

We treat each other with dignity and respect.

Safety

We will continuously develop safe systems of work.

Responsibility

We are responsible for all our actions and accountable for their consequences.

Communication

We have an environment that enables and supports communication.

Wilson James employs more than 5,000 people across a wide range of specialist services, including Security, Aviation, Logistics, Infrastructure, Technology and Advisory Services. We support over 250 clients across 300 sites throughout the UK and Northern Ireland, forming a diverse customer base of professional organisations.

We are recognised by the Living Wage Foundation as a Living Wage Recognised Service Provider. This means we pay the real Living Wage to colleagues working on our own sites and always provide a Living Wage bid option alongside every market-rate submission for current and prospective clients.

The majority of our workforce is directly employed. We carry out thorough pre-employment checks, including right-to-work verification and adherence to the BS7858 standard where required, to safeguard against human trafficking and forced labour.

When we use agency labour, we work only with reputable, approved agencies and rigorously verify their practices before accepting workers. Inclusive Recruitment is a key pillar of our Equality, Diversity and Inclusion strategy. We ensure our recruitment processes and training promote fair, inclusive and barrier-free hiring, enabling us to attract the best talent and value the diverse perspectives they bring.

We are committed to building a culture of Equality, Diversity and Inclusion where the skills, experiences and insights of our people are recognised and respected. Our people networks help drive this culture and support areas connected to preventing modern slavery, such as addressing domestic abuse and violence against women and girls. Over the coming year, we will also assess our progress against the Inclusive Employers Standard to obtain an external review of our work.

We believe that giving employees a strong voice contributes to the prevention of modern slavery. This year we completed our business-wide WJ Viewpoint survey and will continue to run it annually. We have appointed a Head of Industrial Relations and are establishing Employee Voice Forums across our sites to ensure colleagues' views are heard.

Our Wellbeing Strategy also plays a vital role in preventing modern slavery. We have refreshed this strategy and appointed a dedicated Wellbeing Manager. Together, we are committed to creating a working culture where wellbeing influences daily decisions, ways of working and how we deliver for clients, and we intend to progress this work in a structured and sustained way.

Supply Chain

We believe that our suppliers are integral to our success. Our suppliers help us enhance our business and values and we are committed to ensuring that together we are a force for good. For this to happen, we need to select, engage, and treat our suppliers fairly and responsibly. Equally we expect our suppliers to be legally compliant, ethical, and sustainable.

This matters because good, professional relationships with our suppliers are key to our service delivery. Our suppliers are an extension of our business, and we want them to be and bring their best. That's why it's important that we are open and inclusive about the way we select, engage, and manage our suppliers, so that it provides a solid foundation to listen and implement innovation.

What it means

We select business partners fairly and objectively against our criteria to confirm suitability for us to engage and contract. This includes ethics, sustainability and Privacy & Data Governance.

We seek to put in place commercial and contractual conditions that fairly reflect the specific requirements of the procurement and market conditions.

We are a signatory to the Prompt Payment Code so that our suppliers are paid on time.

We treat our suppliers with dignity and respect and foster an inclusive working environment.

We incentivise sustainable strategies among our suppliers, monitor their performance and drive positive change wherever we can.

We monitor and audit our suppliers through the life of the contract to provide assurance that our suppliers are compliant partners in our service delivery.

Launched this year

01

Refreshed our supplier due-diligence questionnaire. This version of the WJ supplier due diligence questionnaire digs deeper into policy and supplier make-up so that we can understand better our supplier risk exposure.

02

Aligned our sustainable procurement strategy to ISO 20400 to help us embed sustainability into every aspect of the procurement lifecycle.

Our Modern Slavery Supply Chain Roadmap

Awareness & Governance

Understanding and building awareness of our compliance obligations with our supply chain.

Introducing an annual audit of high-risk categories e.g. labour agencies.

2018-2021



Creating a Risk-Management Structure

Creation and implementation of our supplier due-diligence processes and checks.

Refreshed supplier contracts.

Introduction of a Wilson James supplier microsite and Wilson James supplier chain code of conduct.

Provision of whistle-blowing facility.

Deeper analysis of high-risk categories.

2022-2024



Leveraging Insights to be Better

Leveraging insights from our risk management structure.

Evaluating the effectiveness of our processes through feedback and data.

Benchmarking our approach to managing the risk of modern slavery.

Launch of our WJ strategic Supplier Forum to Strengthen relationships.

2025 - Forward



Our progress to date and direction of travel is laid out in the diagram above.

Our key focus and objective for FY 2025/26 is to carry out a deeper analysis of high-risk supply chain categories to put in place more specific checks and risk mitigation strategies and to hold our first WJ Strategic Supplier Forum.

Training & Performance

Leadership at all levels is key. This statement sets out the Board’s commitment to improving the skills and awareness of our colleagues so that they can be vigilant and act when required. We believe that improved awareness is one of the most effective methods of preventing modern slavery.

We mandate annual training on modern slavery for all staff in management positions.

Our training covers:

- What is meant by modern slavery
- How to identify the signs of slavery and human trafficking
- What initial steps should be taken if slavery or human trafficking is suspected
- How to escalate potential slavery or human trafficking issues to the relevant parties within our organisation
- What external help is available, for example through the Modern Slavery Helpline, Gangmasters and Labour Abuse Authority and “Stronger together” initiative

As well as training staff in management positions, we will continue to provide ‘toolbox’ training to all our colleagues.

The training explains to staff:

- The basic principles of the Modern Slavery Act 2015.
- How to identify the signs of slavery and human trafficking.
- What employees can do to flag up potential slavery or human trafficking issues to the relevant parties within our organisation; and
- What external help is available, for example through the Modern Slavery Helpline.

This training as well as that provided to managers will be delivered through our Learning Management System; this platform delivers learning, development and training to all our colleagues including agency workers and represents a significant investment in ensuring that everyone that works under Wilson James’ direction understand their part in preventing modern slavery.

We will also raise awareness during Anti-Modern Slavery Week in October 2025.

We have reviewed our key performance indicators (KPIs). As a result, we are:

Delivering an awareness campaign to coincide with Anti Modern Slavery week in October 2025 **(KPI: issued to 100% managers and 75% managers attend or view webinar).**

Requiring all our managers to have completed our training module on modern slavery by 31 July 2026. **(KPI: 95% managers complete the training module).**

Requiring all colleagues to complete our modern slavery toolbox training by 31 July 2026. **(KPI: 75% directly employed colleagues complete the toolbox training).**

Deploy our WJ Viewpoint survey, achieving a 20% response rate.

Set up Employee Voice Forums with at least one forum in each of our sectors by July 2026.

Refreshing the content of our established system for supply chain verification so that all onboarding records held centrally are updated by end 2025 and a review process is established. **(KPI: 100% of top 100 suppliers & conduct our first Wilson James strategic Supplier Forum by July 2026).**

Responsibility

Responsibility for our anti-slavery initiatives is as follows:

Policies

The Executive Director Business Improvement, Chief of Staff and Operational Readiness Director will ensure that appropriate policies are in place to ensure good governance of the Company's approach to Modern Slavery.

Risk assessments

The Company operates a risk management procedure which is overseen by the Risk & Audit Committee, a sub-committee of the Executive board. The board is chaired by a non-executive director who is Whistleblowing champion. The committee will receive an annual update on Modern Slavery.

The Company will conduct a benchmarking exercise at the start and end of the year using the Stronger Together Labour Provider good practice check list.

Investigations/due diligence

Our Internal audit team conduct site, agency, and supplier audits. Suppliers are required to evidence their compliance with legislation during our onboarding process.

Training

The Chief of Staff plans and delivers our training for managers through our Learning & Development function which facilitates our awareness programme for all employees.

Policies

Our Sustainable Ethical Procurement policy sets out our legal and moral expectations of our suppliers for regulatory compliance, employment, right to a living wage, avoidance of excessive hours, protection from discrimination and provision of a safe and healthy working environment. Wilson James holds itself to these same standards and has an effective internal audit system to ensure that we do not fall short.

Our Supply Chain Code of Conduct policy is a version of the Wilson James Code of Conduct cascaded to our suppliers so that they understand how we discharge our corporate and ethical responsibilities.

This code is also available on our supplier microsite and referenced in our standard terms and conditions.

Our Code of Conduct sets out our standards and expectations about behaviour and conduct to all our colleagues and suppliers. Our Code of Conduct is supported by our Employee Handbook which provides further information.

Our Working hours policy details procedures in place to monitor compliance with the Working Time Regulations.

Our Whistleblowing & Disclosures in the Public interest policy encourages all our employees, clients and business partners to report any concerns related to the direct activities of the company or those of its supply chain. This includes any circumstances that may give rise to an enhanced risk of slavery or human trafficking.

The company's Whistleblowing procedure is designed to encourage and protect those who come forward and is supported by a reporting hotline, which is independent and confidential.

Our Equality Diversity & Inclusion policy mandates the application of equal opportunities in all aspects of recruitment.

Policies related to this Statement:

- [Code of Conduct](#)
- [F05 Sustainable Ethical Procurement](#)
- [G07 Sustainability](#)
- [G09 Ethics](#)
- [G20 Modern Slavery](#)
- [HR09 Equality Diversity & Inclusion](#)
- [Supply Chain Code of Conduct](#)

For more information about
our Modern Slavery Statement
please contact us
